



HISHAM MOHAMMED FATHY

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Summary

Results-driven professional with over 10 years of diverse experience in fleet operations, airport transportation, sales, and security monitoring across Egypt, Kuwait, and Saudi Arabia. Currently serving as Fleet Operations Supervisor managing large-scale airport transportation operations. Strong leadership, operational control, and customer service expertise aligned with KSA market standards.

Drives fleet operations as Fleet Operations Supervisor, managing over 300 vehicles in a high-demand airport environment. Leads and supervises 150+ drivers to ensure operational efficiency and high service quality. Implements process improvements to enhance revenue and operational performance, while developing preventive maintenance plans to reduce downtime.

Experience

SHIFT INC | Riyadh, Saudi Arabia
Fleet Operations Supervisor
01/2020 - Current

- Manage daily operations of a fleet exceeding 300 vehicles in a high-demand airport environment.
- Lead and supervise 150+ drivers and staff to ensure efficiency and service quality.
- Implement process improvements to enhance operational performance and revenue.
- Develop preventive maintenance plans to reduce downtime and improve reliability.
- Monitor GPS tracking systems for operational control and route optimization.
- Train drivers and dispatchers on safety and customer service standards.
- Coordinate with stakeholders, vendors, and airport authorities.
- Ensure high-quality service aligned with airport operational standards.

Kinder | Saudi Arabia
Sales Representative
01/2021 - 01/2022

- Managed product sales and distribution across retail channels.
- Built strong client relationships and improved product visibility.
- Achieved sales targets and supported market expansion.

Bank | Kuwait
CCTV Monitoring & IT Support
01/2018 - 01/2020

- Monitored CCTV systems to ensure security compliance.
- Provided IT support and handled system monitoring.
- Reported incidents and maintained security logs.

Juhayna Dairy | Egypt
Sales Representative
01/2011 - 01/2013

- Sold dairy products and managed retail accounts.
- Maintained strong relationships with clients.
- Achieved and exceeded sales targets.

Cement Factory | Egypt
Safety & CCTV Monitoring

- Monitored safety and surveillance systems within the facility.
- Ensured compliance with safety procedures and regulations.
- Reported incidents and supported operational safety measures.

Computer & Camera Shop | Egypt
Salesperson

- Assisted customers in selecting computers and camera equipment.
- Provided technical product guidance and support.
- Handled sales transactions and inventory control.

Skills

- Fleet Operations & Transportation Management
- Airport Operations & Logistics Coordination
- Dispatch & Route Optimization
- Team Leadership & Workforce Planning
- KPI Monitoring & Performance Analysis
- Customer Service & Client Relations
- Vendor & Stakeholder Management
- GPS Tracking & Fleet Systems
- Risk Management & Safety Compliance
- Problem Solving & Decision Making
- Operational Reporting & Documentation
- Adaptability in Fast-Paced Environments
- Operational support
- Logistics coordination
- Staff supervision
- Process improvement
- Customer relationship management
- Preventive maintenance
- Route optimisation
- Safety compliance
- Incident reporting
- Technical support
- Client engagement
- Sales strategy
- Team training
- Performance monitoring
- Logistical coordination
- Leadership skills
- Customer relations

Education

Faculty of Arts | Egypt
Bachelor's Degree

Languages

English:

B1

Intermediate

Arabic:

C2

Proficient