

MALVINDER SINGH

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PROFESSIONAL SUMMARY

Senior executive with 25+ years of international experience across the Middle East and Asia leading risk management, business continuity, operational resilience, governance, and compliance programs in technically complex, high-availability environments. Specialized in developing and operationalizing enterprise-wide BCM systems aligned with ISO 22301, NCEMA and global regulatory requirements. Experienced in translating technical operational processes—spanning engineering, integrated systems, asset operations, and infrastructure—into structured continuity strategies and recovery plans.

Known for strengthening audit readiness, integrating BCM with crisis and emergency response frameworks, enhancing readiness for operational disruptions, and enabling safe, resilient, and uninterrupted operations. Recognized for driving resilience programs aligned with ISO standards, improving audit outcomes, enhancing crisis preparedness, and enabling sustainable business growth through strong governance and operational oversight.

CORE EXPERTISE

- Enterprise Risk Management (ERM)
- Business Continuity & Crisis Management (ISO 22301, NCEMA)
- Operational Resilience for High-Availability Environments
- BCM for Complex Operational & Technical Functions
- Control Systems Governance
- Vendor & Third-Party Continuity Assessments
- Governance, Compliance & Policy Frameworks
- Operational Risk, Readiness & Asset Lifecycle Alignment
- BCM Exercising, Testing & Recovery Planning
- Stakeholder & Technical SME Engagement
- Governance Dashboards, KPI & Audit Evidence
- Regional Leadership (Asia & Middle East)

PROFESSIONAL EXPERIENCE

General Manager, Corporate Services

CitaGlobal Berhad — Kuala Lumpur, Malaysia | 2025

- Strengthened enterprise governance by embedding business continuity requirements across corporate and operational workflows, aligned with ISO 22301 and operational readiness expectations.
- Led enterprise governance, risk management and compliance initiatives across corporate services, strengthening internal controls and improving audit readiness.
- Established structured business continuity and risk oversight mechanisms aligned to group operational priorities.
- Enhanced corporate governance practices through policy modernization and risk-based decision frameworks.
- Drove transformation initiatives integrating compliance, operational risk, and technology governance, improving efficiency by 25–40%.
- Oversaw development and integration of continuity strategies supporting engineering, commercial, and support functions.
- Enhanced BCM documentation quality, ensuring clarity, accuracy, and alignment with technical operations and risk exposure.
- Ensure governance dashboards, BCM KPIs, and audit evidence supporting executive decision-making are updated.

Head, Business Resilience, Strategy & Operations (Asia)

Confidential — Asia | 2024–2025

- Implemented regional BCM governance frameworks aligned with ISO 22301, ensuring continuity coverage for high-availability environments and technology-dependent operations.
- Strengthened operational risk frameworks, improving regulatory alignment and enhancing governance maturity.
- Developed business continuity strategies aligned with enterprise risk objectives, improving response readiness by 20–30%.
- Provided executive advisory on governance and risk exposure, supporting informed strategic decisions.
- Collaborated with technical teams to map operational dependencies, evaluate vulnerabilities, and integrate continuity considerations into operational readiness processes.
- Ensured regional alignment with crisis management and emergency response structures, improving activation and escalation clarity.

Director, Risk & Business Continuity

PwC — Riyadh, Saudi Arabia | 2024

- Delivered large-scale BCM engagements for the client in infrastructure, energy, and industrial sectors, including development of continuity plans covering operational, technical, and support functions.
- Applied ISO 22301 and regional standards to strengthen client continuity capabilities across engineering, production, and technology environments.
- Assessed critical operational processes, single-point-of-failure exposures, and third-party continuity dependencies.
- Supported clients with BCM dashboards, governance manuals, and audit readiness documentation.
- Conducted risk assessments and continuity planning programs that improved operational resilience and audit outcomes.

Senior Consultant (Freelance)

Middle East & Asia | 2023–2024

- Reviewed and updated continuity plans for complex operational and technology teams, translating technical processes into structured recovery strategies.
- Performed continuity risk assessments, resilience reviews, and operational dependency mapping for midstream, manufacturing, and infrastructure clients.
- Advised on governance alignment between BCM, crisis response, and emergency management frameworks.
- Conducted vendor continuity reviews to evaluate resilience of critical suppliers and service partners
- Conducted business continuity reviews and crisis readiness assessments to strengthen organizational resilience.
- Provided advisory on regulatory risk, policy development, and governance enhancements to senior stakeholders.
- Supported digital transformation initiatives ensuring risk and compliance alignment.

Senior Manager, ERM & Business Continuity

KPMG — Riyadh, Saudi Arabia | 2023

- Built integrated BCM systems aligned with ISO 22301, including operational risk assessments, process documentation, and continuity mitigation strategies.
- Engaged cross-functional technical SMEs, IT personnel to validate critical processes and document recoverability requirements.
- Strengthened BCM integration into project governance, asset readiness workflows, and lifecycle management.
- Developed BCM audit evidence, dashboards, and governance reporting for client leadership.
- Strengthened risk governance models and compliance reporting processes, improving leadership oversight.
- Led risk workshops and governance reviews to enhance resilience and operational stability.
- Supported clients with compliance remediation strategies and risk mitigation roadmaps.

Senior Manager, Business Continuity & Resilience (GBS & IT Transformation)

Clarivate — Global | 2021-2023

- Led global BCM governance, ensuring alignment with ISO 22301 and operational risk requirements across IT, engineering support, and transformation programs.
- Directed the development and update of continuity plans across 30+ global functions, ensuring technical and operational dependencies were fully captured.
- Integrated BCM with incident response, cyber resilience, and crisis management structures.
- Supported adjacent technology environments with continuity strategies aligned to uptime, recovery windows, and system failover expectations.

Manager, Business Security & Resilience

British American Tobacco (BAT) — Asia | 2020-2021

- Strengthened enterprise risk governance and business continuity programs across regional operations.
- Supported regulatory compliance and information security governance aligned to global standards.
- Led crisis simulations and resilience exercises to enhance organizational preparedness.
- Improved governance processes through workflow automation and risk-based reporting.

Manager, Country Security & HSE

Sanofi — ASEAN | 2018-2020

- Managed regional BCM programs covering manufacturing, distribution, support services, quality operations, and corporate functions.
- Conducted scenario-based continuity exercises aligned with operational risk exposures.
- Ensured alignment between HSE emergency procedures and business continuity activation and recovery protocols.
- Strengthening incident management governance through structured crisis response planning.

Senior Manager, Resilience

Dubai Holding — Dubai, UAE | 2008-2018

- Built enterprise resilience frameworks including BCM inline with BSI 22301, ISO 31000 and NSEMA, crisis management, and operational risk governance across large, complex mixed-use assets.
- Developed continuity strategies for infrastructure, facilities engineering, control systems, and critical operations supporting mega-projects such as Burj Khalifa and Dubai Mall.
- Performed dependency mapping for energy, utilities, engineering systems, and operational technology supporting high-availability environments.
- Conducted vendor continuity assessments ensuring reliability of critical third-party service providers.

Senior Engineer / Head of Security (Business Continuity)

Infineon Technologies — Asia | 2005–2008

- Led BCM program implementation for semiconductor manufacturing operations, including continuity planning for engineering, production, and control-system environments.
- Worked closely with OT/ICS teams to establish resilient recovery procedures for SCADA-like systems, process control equipment, and high-availability manufacturing lines.
- Conducted technical dependency mapping, failure-mode analysis, and continuity risk assessments for mission-critical assets.
- Achieved full compliance with ISO and BSI continuity requirements through robust documentation, exercises, and recovery testing.

EDUCATION

- Executive MBA — Asia e-University (2015-2016)
- BSc Computer Science — King's College London (1999-2002)

CERTIFICATIONS

- ISO 31000 Risk Management, ISO 22301 Business Continuity, BCM Exercising & Testing (BSI), Integrated Management Systems (PAS 99), TAPA Security Requirements 2017 Auditor, Bribery and Effective Due Diligence BS 10500 (BSI)
- Certificate In Advance Enterprise Risk Management (The George Washington University)
- Certified Protection Officer (IFPO), Certified for SSMP Security Management (SSMP), Certified Security Manager (Dubai Police Academy),
- Legal Due Diligence, Commercial and Financial Due Diligence (GWU), Information Security Officer (Infineon)