

# Jamil Aboyousef

Customer Service Representative

## Contact

### Phone

077-5999233  
00962775999233

### Address

Amman , Jordan

### Email

jamilaboyousef@yahoo.com

### Github

datauniverses

### Birth date

14/4/1998

## Skills

SQL

Critical thinking

Technical knowledge

MS OFFICE

Good communication

Oracle SQL

60-80 WPM

Fast learner

## Languages

Arabic (Native)

English (C1)

## Educational

2022

Bachelor in Computer science

Al-Hussein bin Talal university

2016

Secondary high school in IT

## Work experience

**Customer Service Representative - Detroit Axle**

Jan 2025 - Oct 2025

**Customer Service Associate- Amazon**

Oct 2023 - May 2024

**Customer Service Representative - Extensya**

Feb 2022 - Dec 2022

**Data Scientist - Data Cave**

April 2022 - Feb 2023 (Remote Part time )

## Certificates

**IT troubleshooting - Udemy**

**CSR- Extensya**

## Work experience

### Technical Assistant – Jamal Jamil Real Estates

(2012 – 2015, 1 year total)

- Provided technical support for office devices and performed software and network configuration as needed.
- Managed backups and local storage, and recommended technology solutions to improve office efficiency.
- Assisted with various tasks in a real estate and surveying office, including document management, office organization, and field inspections.
- Took photographs of properties and assisted with property inspections.
- Gained experience in office management, technical support, and field inspections.