

Curriculum Vitae

SOHAIL.B. VAFIYAMANI

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CAREER GRAPH

Maersk India Pvt Ltd. (Damco)

Senior Customer Service Consultant – Supply Chain Management

June 2025 – Present

Key Responsibilities:

- Manage Walmart US purchase orders from planning through securing carrier space and allocating to team members.
- Support 3 Pan-India locations and assist 10 team members with carrier booking, planning, and process-related queries.
- Monitor multiple reports to analyse deviations in vessel schedules, changes in vessels, and space availability.
- Coordinate with carriers to arrange additional space as required to meet shipment demands.

Maersk India Pvt Ltd. (Damco)

Senior Customer Service Consultant – Supply Chain Management

June 2023 – May 2025

Key Responsibilities:

- Manage Walmart US operations, overseeing purchase order (PO) processing and coordinating with carriers for efficient planning and timely carrier booking releases.
- Collaborate with internal teams and carriers to optimize supply chain workflows and enhance client satisfaction.
- Prepare and analyse multiple operational reports to support decision-making and performance tracking.
- Coordinate communication with Walmart via emails and calls to resolve queries and ensure smooth shipment execution.
- Cross-sell internal services, including Transportation and Custom House Brokerage (CHB), to drive business growth.

Maersk India Pvt Ltd.

Designation: Customer Implementation (Supply Chain & Ocean)

Duration: 3rd January 2022 – 16th June 2023

Key Responsibilities:

- Lead coordination calls with internal cross-functional teams to plan
- Implemented new client projects for Vestas, TJX, Reliance, Birla, and Matalan.
- Developed and implemented Standard Operating Procedures (SOPs) according to each project's scope and client requirements.
- Trained team members on system processes and SOP compliance to ensure smooth onboarding and execution.
- Supervised a 3-member operations team, ensuring timely and accurate shipment execution.
- Supported users with onboarding and troubleshooting of new and existing business automation tools, enhancing process efficiency and productivity.

Maersk India Pvt Ltd.

Designation: Customer Service Executive – Supply Chain Management

Duration: 1st January 2021 – 31st December 2021

Key Responsibilities:

- Managed end-to-end CFS and FCL operations for consignee Alshaya across various trade lanes.
- Ensured seamless coordination with CFS teams, clients, overseas offices, and suppliers to drive operational efficiency.

- Oversaw timely cargo handling and documentation processes, including Shipping Instruction (SI) filling and Bill of Lading (BL) release.
- Maintained service accuracy and compliance with SOPs to meet client expectations and delivery timelines.

DAMCO India Pvt Ltd. (A.P. Moller – Maersk Group)

Designation: Carrier Dispute Management Executive

Duration: 1st July 2019 – 31st December 2020

Key Responsibilities:

- Investigated and resolved disputes related to incorrect invoices raised by carriers.
- Maintained and updated dispute resolution reports to ensure accurate tracking and visibility.
- Coordinated internally with Customer Service, Finance, and Backend teams for invoice scanning, verification, and timely payment release.
- Ensured compliance with internal SOPs and supported process improvements to reduce recurring disputes.
- Facilitated smooth communication between departments to expedite issue resolution and maintain service efficiency.

DAMCO India Pvt Ltd. (A.P. Moller – Maersk Group)

Maersk Supply Chain Management – Documentation

Duration: 16th May 2018 – 30th June 2019

Key Responsibilities:

- Released and amended Original and Draft FCRs.
- Verified rates on debit notes, processed cancellations, and issued accurate billing.
- Handled email communication with shippers and CHAs regarding documentation and billing queries.
- Maintained invoicing reports and updated data in the MODS system.
- Coordinated with internal teams to resolve discrepancies in CBM, container size, and shipment details.

PJAMES (Freight Forwarder)

Export Booking Executive

Duration: 6th November 2017 – 17th April 2018

Key Responsibilities:

- Managed Reefer shipments and coordinated export bookings with multiple carriers.
- Shared vessel schedules and confirmed bookings with shippers.
- Arranged transport for empty container pickup and delivery to shippers for stuffing.
- Sent load lists to carriers for timely cargo planning.
- Collected freight rates from carriers and performed rate comparisons **for cost optimization.**

PAREKH MARINEA GENCIES PRIVATE LIMITED

Documentation Executive

Duration: 4th January 2016 – 23rd January 2017

Key Responsibilities:

- Handled SINOKOR Line export documentation, including BL release to CHAs.
- Closed manifests for various destination ports in a timely manner.
- Verified shipping bills and supporting documents for accuracy.
- Prepared invoices and ensured alignment with shipping and billing requirements.
- Maintained effective email communication with internal teams (Sales, Customer Service) and external stakeholders.

CMA CGM Shared Service Center

Operations Executive

Duration: 16th March 2014 – 10th May 2015

Key Responsibilities:

- Tracked container movement and ensured timely return of empty containers.
- Managed email communication for shipment coordination and query resolution.
- Prepared and sent invoices accurately as per SOP timelines.
- Created reports in Excel using Pivot Tables, VLOOKUP, and HLOOKUP functions.

- Generated weekly and monthly operational reports.
- Coordinated with agencies for shipment updates and container status follow-up.

ACADEMIA

Academic Year: 2012-2013

Certificate: Third Year B.com (TYB.COM) Degree Course from Mumbai University with First Class.

Academic Year: 2005-2006

Certificate: Higher Secondary Certificate (H.S.C) from Maharashtra State Board

Academic Year: 2002-2003

Certificate: Secondary School Certificate (S.S.C) from Maharashtra State Board

PROFESSIONAL QUALIFICATION

Exam: Networking (TATA CMS)

OTHER SKILLS AND EXTRA CURRICULAR ACTIVITIES

Have a knowledge of Computer Application (MS. Office:- Operating on Ms. Word, Ms. Excel, Ms. PowerPoint, Microsoft Outlook)

PERSONAL DETAILS:

Father's Name: Badruddin.Ebrahim.Vafiyamani.

Date of Birth: 3rd February 1987.

Address: 75/31,32 Sofiya Zubair Road, 2nd Floor,
Appaji Khanderao Bldg, Nagpada, Mumbai - 400 008.

Marital Status: Single.

Nationality: INDIAN.

Religion: Islam

Sub-Caste: Dawoodi Bohra

Gender: Male.

Work Status: Employed.

Languages Known: Speak: English, Hindi, Marathi, Arabic and Gujarati.
Read: English, Hindi and Marathi, Arabic.
Write: English, Hindi and Marathi.

HOBBIES

Swimming, Playing Cricket, Swimming, Listening to music And Surfing on Internet.

District Level Basketball.

STRENGTHS

Fast Learner, Adaptability, Keen to learn, Confident, Good Listener and Pleasing Personality.

Date:

To:

Position Applied for:

I, Mr. Sohail Badruddin Vafiyamani, wish to apply for the above-mentioned post in your esteemed organization. I am a self-motivated, enthusiastic person with a flair for learning and acquiring new skills and knowledge.

I assure you that I will always work to the best of my abilities and to the expectation of my seniors.

Time Management, Interpersonal skills and Positive Attitude are my plus points. I am a team player and a self starter who can work independently under minimum supervision.

I am open to trying out new things.

Thanking you in anticipation

Yours faithfully

Sohail Vafiyamani
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